# 911 - Preparing for An Emergency



Golfers often call emergencies in with locations such as "the 15th hole." If first responders can equate that location with a physical address, the response time can be decreased significantly. Consider having a map of your golf course available including the surrounding streets so that you will be able to better direct law enforcement and emergency services personnel to a specific location for a response. Please remember to update the map if you switch nines or add additional holes to the facility.

In reverse, homeowners living on a golf course may not know the corresponding hole number when calling in an emergency. Again, being able to translate a physical address to a golf course location can expedite the response.

In addition, emergency phone numbers for key personnel should be on file with your local law enforcement agency. In case of emergency, you want law enforcement to know who to call!

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Mesa Police Department Crime Prevention

Emergency 9-1-1

Non-Emergency 480-644-2211

www.mesaaz.gov/police



### Golf Course Operator's Safety Checklist



# **Suggestions for Golf Course Operators**

No one wants to be a victim of burglary or robbery. However, in the unfortunate situation that one of these crimes does occur, having taken some extra steps in planning can prove invaluable. Following are a few suggestions:

#### **Inventory**

Personal property inventory should be taken annually and should include serial numbers, model numbers and graded condition of all machines, copiers, computers, cash registers, vehicles, equipment and other items valued at \$150.00 or more. A good beginning is the Agreement of Sale which will include attachments delineating equipment that



was included in the original sale. Another course may be the depreciation schedule submitted yearly with tax returns. Serial numbers of golf carts should be retained on property and an additional copy should be stored off site.

Golf shop merchandise inventory should be taken monthly in off-season. This inventory should be in standard form and should include serial numbers of golf clubs when available. All merchandise should be tagged with identifiable labels to help prove ownership. This inventory should be readily available for reference in case a theft occurs.

Monthly food and alcoholic beverage inventory should be taken in the respective departments in standard form and should be readily available as above.

Invoices for all inventory received within the past 30 days should be available. This should include all items of value including fertilizers, chemicals and maintenance supplies in the golf course and clubhouse maintenance departments, as well as the conventional pro shop and restaurant inventory items.



#### **Preparing the Site**

Shiny, smooth surfaces of cash registers, safes and glass counters should be wiped down nightly before leaving. This might allow an opportunity for fingerprint recovery should a crime occur.

Cash trays should be removed and the register drawers left open at night.

In areas of increased exposure, every third or fourth hanger may be put backwards to keep thieves from taking arm loads of clothing easily.

Popular golf clubs should be removed from view nightly and stored in a secure area.